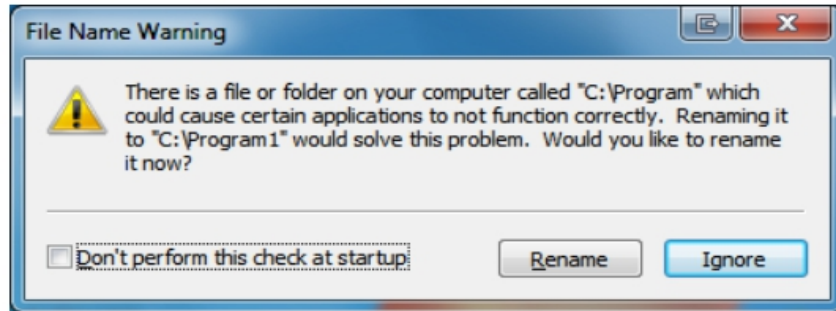


Error 193 0xc1

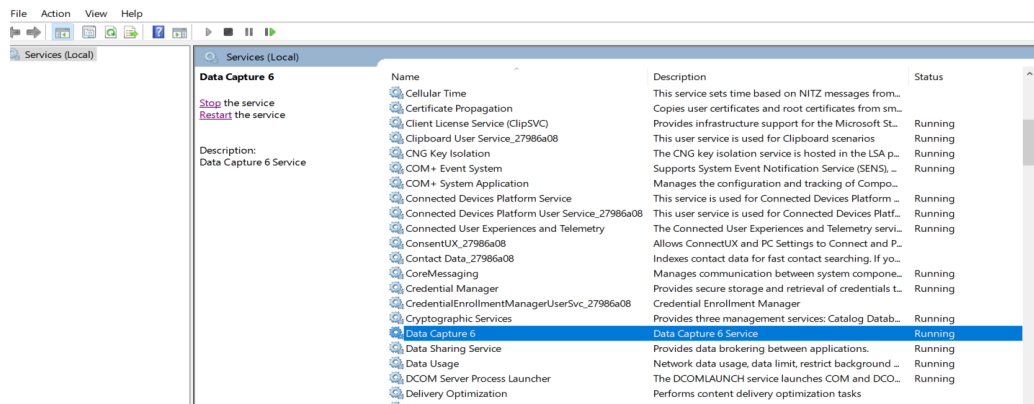
There have been a few reports of the Data Capture service stopping. It seems to be caused by a common Windows issue. If you try to start the service in Services, and you get an Error 0193, failed to start the service, then look in the root of C:\ for a file or files starting with the word **Program**. Sometimes you will see an error on Windows boot up.



Rename all files that start with the word Program, or delete them.

Name	Date modified	Type	Size
Drivers	8/6/2016 6:06 PM	File folder	
ESD	5/3/2021 4:33 PM	File folder	
Gradle	12/19/2017 1:34 PM	File folder	
Gradle_3.3	12/20/2017 12:28 PM	File folder	
Gradle_351	12/20/2017 11:40 AM	File folder	
Log Files	7/8/2021 3:17 PM	File folder	
My Mobile Projects	2/26/2020 2:11 PM	File folder	
My projects	9/24/2018 12:22 PM	File folder	
My Reports and Queries	10/26/2018 1:04 PM	File folder	
PerfLogs	12/7/2019 4:14 AM	File folder	
Program Files	11/3/2021 9:16 PM	File folder	
Program Files (x86)	8/19/2021 11:44 AM	File folder	
ProgramData	8/19/2021 11:44 AM	File folder	
QB Backup	5/15/2018 4:02 PM	File folder	
Recovery	5/3/2021 10:27 PM	File folder	
Temp	12/6/2021 2:05 PM	File folder	
Temperature Data Files	8/30/2019 11:24 AM	File folder	
TFTP	10/26/2016 1:07 PM	File folder	
TKL_Research	3/15/2021 1:52 PM	File folder	
TSRequest	2/17/2020 3:56 PM	File folder	
Users	5/5/2021 8:57 AM	File folder	
WINDEV Mobile 22	1/15/2018 11:20 AM	File folder	
WINDEV Mobile 23	9/24/2018 12:22 PM	File folder	
Windows	11/12/2021 9:07 AM	File folder	
Windows.old	5/15/2021 4:32 AM	File folder	
Windows10Upgrade	5/3/2021 3:51 PM	File folder	
dell.sdr	8/4/2016 11:59 PM	SDR File	26 KB
fiiod.sdr	8/6/2016 6:21 PM	SDR File	26 KB
StartMenu.ini	8/6/2016 5:45 PM	Configuration setti...	1 KB
Program.txt	12/7/2021 10:40 AM	Text Document	1 KB

Try restarting the service after the Program file has been deleted or renamed.



If this does not solve the issue with the service failing to start please feel free to give us a call, or send an email to support@temperatureguard.com